

H2O Shade Rental Information

Arrival

When you arrive, please check in at the group check in window. The front desk staff will direct you to your reserved space. Guests 5 years old and under, along with parent will be given a yellow wristband to signify their age and that the adult must be in the water within an arm's reach of the child. **Please note required adult/child ratios that are listed under Age Restrictions.** Please provide a guest list to the front desk so they can direct guests to your party. **Remember that all guests who enter the pool area will be counted in your party; even if they are not swimming.**

Age Restrictions/Ratios:

- Adults must be over 16 and be in the water with children at all times. (age 5 and younger)
- **One adult must be in the water for every three children 5 and younger in your group.**
- **One adult must be in the water for every ten children 6 and older in your group.**
- Failure to maintain proper adult/child ratios may result in ejection from the pool.

General Rules:

- No running, pushing, shoving, dunking, or horseplay. No flips, cannon balls, belly flops, diving, or twisting jumps off the side/edge of pool.
- No extended breath holding.
- No glass, no alcohol, no pets, no tobacco or nicotine products including electronic cigarettes.
- Proper swim attire is required for all swimmers. Underwear or street clothing does not constitute proper attire.
- The Town of Parker is not responsible for lost or stolen items; please secure your items appropriately.
- Staff reserves the right to refuse service to any person or group that does not comply with the rules and policies of the facility.

General Guidelines:

- **Flotation Devices** - Only Coast Guard-approved Lifejackets (available for your use free of charge, inquire at the Lifeguard Stand). No life jackets on Red and Blue Slides. Any child using a personal flotation device must be accompanied by an adult who is in the water, within arm's length at all times.
- **Diapers** – Young children are required to wear tight fitting rubber pants and swim diapers. Swim diapers are available at the front desk for \$1.
- **Food/Drinks** – Patrons are welcome to bring their own food and beverages into the pool area. **No glass or alcohol is allowed at H2O'Brien Pool.** Facility does not have refrigeration space available. Coolers are subject to search by Town of Parker Staff.
- **Smoking/Vaping/E-Cigs**- Smoking, Vaping and E-Cigs are not allowed within the pool and cannot be within 50 feet of the pool entrance.
- **Water Slides** – Patrons must be over 48" tall to use the red slide and 52" tall to use the blue slide. Improper use of the slides will result in losing privileges. Children may not be caught as they exit the slides.
- **Shower** – Please shower before swimming.
- **Groups** – Groups (10 or more) are required to notify us of their planned use of the pool 72 hours in advance. Call 303.805.6318 to make arrangements.

- **Additional Rules** are posted at the pool. Patrons are responsible for reading and obeying all posted rules.

Cancellation Policy

- In order to receive a 50 percent refund of your payment, you must cancel reservation at least 7 days in advance. Cancellations made within 6 days or less of your reservation will result in complete loss of payment.

Rescheduling Policy

- Staff reserves the right to close the facility, or clear, the pool due to inclement weather or other circumstances. If the facility remains open, parties may not be rescheduled due to weather.
- If the facility closes due to inclement weather and we cannot reschedule a party or rental, you will receive a full refund.
- Parties and rentals canceled at least 7 days in advance may be rescheduled based on availability. Parties will not be moved to the Recreation Center in bad weather.

Weather

- For safety reasons, the pool must close during lightning storms. Staff may delay opening, or close due to inclement weather. Refunds will not be given if weather turns inclement after the pool opens.

Valuables

- Staff cannot store personal items. Lockers are available; you may bring your own lock, rent or purchase one from the front desk.

Food and Decorations

- H2O'Brien Pool does not have kitchen/fridge space accessible to parties. Please bring a cooler, if necessary. Glass containers, alcohol, glitter and confetti are not allowed at H2O'Brien. You are welcome to decorate your party area, provided that you use only tape to affix decorations. Please remove all decorations before you leave. Lit candles on your cake are permitted. Please remember your matches!

Safety Breaks

- Three safety breaks are held each day when the pool is cleared for 10 minutes: 12:50 p.m., 2:50 p.m. and 4:50 p.m.

For questions regarding pool use and pool safety regulations and rules, please contact the Jackie Frohne at 303-805-3287. Contact Kati or Angie at the Parker Recreation Center at 303-805-3116 with any questions regarding your party.